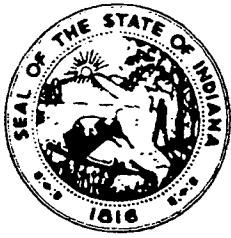


Materials provided by:

**Jane Spencer Craney
Morgan Superior Court**



Morgan Superior Court III

Morgan County Court House

P.O. Box 1556

Martinsville, Indiana 46151

Phone: (765) 342-1040

Fax: (765) 349-5504

Jane Spencer Craney
Judge

Vicki Stidd
Criminal Court Reporter

Andrea Farrall
Bailiff

Diana Renick
Secretary

Small Claims Division

LaDonna Henson
Court Reporter

Lisa Smith
First Deputy

July 28, 2009

Dear Courthouse Employee:

The Morgan County Board of Judges is requesting your participation in a survey compiled by the National Center For State Courts as part of their CourTools, a program designed to measure and enhance trial court performance. This survey will help the Board of Judges address areas such as future staff education programs, allocation of resources and budgeting issues and overall working environment issues.

Please take a few minutes before noon on Thursday to complete the survey and return it to the sealed box entitled "Court Employee Survey" which will be located on the counter at Superior Court 3. The box will not be opened until 1:00 pm on Thursday to compile the results.

Sincerely,

Jane Spencer Craney
Jane Spencer Craney, Judge
Morgan Superior Court 3

JSC/jc

Court Employee Satisfaction Survey

Court Employee Satisfaction Survey

	Strongly Disagree	Disagree	Neither Agree nor Disagree	Agree	Strongly Agree
	1	2	3	4	5
	Circle the Number				
1. I understand what is expected of me.	1	2	3	4	5
2. I am kept informed about matters that affect me.	1	2	3	4	5
3. I have the resources (materials, equipment, supplies, etc.) necessary to do my job well.	1	2	3	4	5
4. I am able to do my best every day.	1	2	3	4	5
5. Communication within my division/department/unit is good.	1	2	3	4	5
6. In the last month, I was recognized and praised for doing a good job.	1	2	3	4	5
7. Someone in the court cares about me as a person.	1	2	3	4	5
8. I have opportunities to express my opinion about how things are done in my division.	1	2	3	4	5
9. The court is respected in the community.	1	2	3	4	5
10. My coworkers work well together.	1	2	3	4	5
11. I am encouraged to try new ways of doing things.	1	2	3	4	5
12. I understand the connection between the work I do and the mission and goals of the court.	1	2	3	4	5
13. My working conditions and environment enable me to do my job well.	1	2	3	4	5
14. I feel valued by my supervisor based on my knowledge and contribution to my department, unit, or division.	1	2	3	4	5
15. I feel free to speak my mind.	1	2	3	4	5
16. In the last month, someone in the court has talked to me about my performance.	1	2	3	4	5
17. I enjoy coming to work.	1	2	3	4	5
18. My coworkers care about the quality of services and programs we provide.	1	2	3	4	5
19. I am treated with respect.	1	2	3	4	5
20. I am proud that I work in the court.	1	2	3	4	5

Court Division or Location

(Check the appropriate boxes. Your answers are confidential.)

In which Court Division do you work? (check only one)

- | | |
|-----------------------------------|--|
| <input type="checkbox"/> Civil | <input type="checkbox"/> Accounting |
| <input type="checkbox"/> Criminal | <input type="checkbox"/> Pre-Trial Release |
| <input type="checkbox"/> Juvenile | <input type="checkbox"/> Judiciary |
| <input type="checkbox"/> Family | <input type="checkbox"/> Judicial Support |
| <input type="checkbox"/> Probate | <input type="checkbox"/> Administration |
| | <input type="checkbox"/> Other: _____ |

What is your primary location? (check only one)

- | |
|---|
| <input type="checkbox"/> Main Courthouse |
| <input type="checkbox"/> Juvenile Court |
| <input type="checkbox"/> West County Courthouse |
| <input type="checkbox"/> East County Courthouse |

EMPLOYEE SATISFACTION SURVEY

Question	STRONGLY AGREE/AGREE	NEUTRAL	DISAGREE/STRONGLY DISAGREE
1. I understand what is expected of me.	87.27%	12.73%	0.00%
2. I am kept informed about matters that affect me.	52.73%	16.36%	30.91%
3. I have the resources (materials, equipment, supplies, etc.) necessary to do my job well.	63.64%	10.91%	25.45%
4. I am able to do my best every day.	76.79%	19.64%	3.57%
5. Communication with my division/department/unit is good.	65.45%	21.82%	12.73%
6. In the last month, I was recognized and praised for doing a good job.	41.07%	33.93%	25.00%
7. Someone in the court cares about me as a person.	62.50%	30.36%	7.14%
8. I have opportunities to express my opinion about how things are done in my division.	58.93%	19.64%	21.43%
9. The court is respected in the community.	57.14%	37.50%	5.36%
10. My coworkers work well together.	73.21%	16.07%	10.71%
11. I am encouraged to try new ways of doing things.	51.79%	30.36%	17.86%
12. I understand the connection between the work I do and the mission and goals of the court.	85.71%	10.71%	3.57%
13. My working conditions and environment enable me to do my job well.	53.57%	17.86%	28.57%
14. I feel valued by my supervisor based on my knowledge and contribution to my department, unit, or division.	63.64%	14.55%	21.82%
15. I feel free to speak my mind.	44.64%	37.50%	17.86%
16. In the last month, someone in the court has talked to me about my performance.	21.43%	30.36%	48.21%
17. I enjoy coming to work.	61.82%	29.09%	9.09%
18. My coworkers care about the quality of services and programs we provide.	67.86%	19.64%	12.50%
19. I am treated with respect.	60.00%	29.09%	10.91%
20. I am proud that I work in the court.	79.25%	16.98%	3.77%

Items for Discussion Re: Survey

Areas Which Need Improvement

Question	SA/Agree	Neutral	D/SD
16. In the last month, someone in the court has talked to me about my performance.	21.43%	30.36%	48.21%
6. In the last month, I was recognized and praised for doing a good job.	41.07%	33.93%	25.00%
15. I feel free to speak my mind.	44.64%	37.50%	17.86
2. I am kept informed about matters that affect me.	52.73%	16.36%	30.91%

Areas Employees Most Satisfied On

1. I understand what is expected of me.	87.27%	12.73%	0%
12. I understand the connection between the work I do and the mission and goals of the court.	85.71%	10.71%	3.57%
20. I am proud that I work in the court.	79.25%	16.98%	3.77%
4. I am able to do my best every day.	76.79%	19.64%	3.57%

